

Members who received printed statements in the mail should disregard the **information in the column labeled “Mortgage Interest” in the annual summary section at the bottom of the statement. The amount listed in the “Loan Interest Paid” column** is accurate. However, the additional column indicating whether the amount paid is mortgage interest, and therefore may be tax-**deductible, shows “No” for every account** regardless of how the account was configured.

This was a statement printing error. The tax file is correct and the processing of 1098 forms will not be affected. If you have any questions about whether your loan interest paid is mortgage interest, feel free to contact us at 920-729-5100, or you can view your **accounts online with It’s Me 247. All information online, including e-statement info, is accurate.** And of course, if you had mortgage interest paid of \$600 or more, then you will receive a separate 1098 form.

We apologize for this error. Our vendor has promised substantive changes in processing this information in order to correct this problem going forward.

